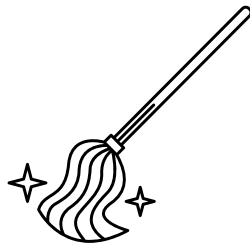


What was your mode of study?

- 75% External (online or by distance)
- 21% Multi-modal (a mixture of online and on-campus)
- 4% On-campus



"Did an amazing job at ensuring the facility was clean and functional for all hours of the day/night"



98% of students rated the cleanliness of the CUC 5 out of 5



94% of students rated the quality of the study areas at the CUC 5 out of 5



97% of students rated the quality of the social/kitchen areas at the CUC 5 out of 5

89% of students rated the quality of the technology of the CUC 5 out of 5

95% of students rated the quality of the internet connection at the CUC 5 out of 5



"At this time, I am very impressed with the facilities and related technology. The multimedia platforms I have been using have been 100%"

95% of students rated the feeling of safety at the CUC 5 out of 5



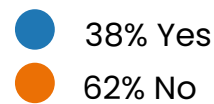
Student Feedback

98% of students rated the helpfulness of the CUC staff 5 out of 5



"As a mature age returning to tertiary studies, and this being my first time utilizing a CUC, I was immensely impressed with the assistance and guidance of Bec, Danny and Kat. Their focus on assisting learners is amazing. All my queries and study related concerns were professionally address by Bec and her team."

Did you access any help from our LSA (our lovely Kat) this year?



"I hadn't booked anything with Kat, simply mentioned I was having trouble with an assignment. She made time then and there to have a chat and go through it with me.."

88% of students rated the availability of the LSA 5 out of 5

"Kate assisted me with my essay via email. She was extremely prompt and it was even her day off. She is very approachable and so helpful."

96% of students rated the helpfulness of the LSA 5 out of 5

96% of students felt more confident with particular aspects of their studies or even their studies in general after help from the LSA.

"I attended a one-to-one session with the LSA and found the experience to be very helpful for me. I cannot fault the LSA. Her approach was very professional and the sharing of resources and knowledge was helpful."

"I feel like there is always help to be found at the CUC. I often call it my second home and I don't know if I would have been able to study like I do without it. I also managed to get a HD on an essay assignment after attending one of Kat's workshops which was amazing."

98% of students felt that using the CUC helped improve their academic results

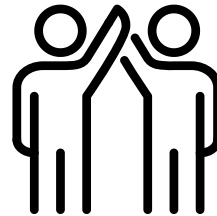
Student Feedback

95% of students felt that using the CUC has meant that they are more likely to continue with their studies.

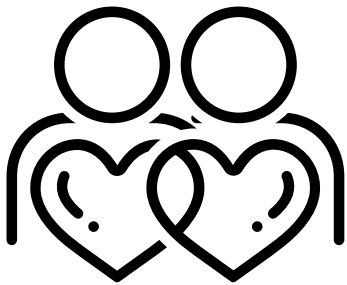
"The atmosphere at CUC was conducive to learning and the positive (helpful) responses from the staff at CUC Roma, had contributed to what I had achieved this semester."

"I am so grateful for CUC. I started studying with no technology, and pretty much no idea. I felt lost and overwhelmed, studying online in a remote area. The services, help, assistance, use of facilities, internet, and technology has helped dramatically. I honestly don't think I would have continued my study if it wasn't for CUC."

97% of students felt that due to the support and facilities of the CUC they are better able to focus on their studies.

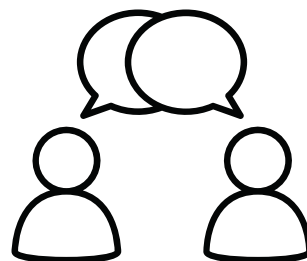


"The CUC is a space where I can focus, without the distractions of a busy home life. Without this, it would have been harder to successfully progress through my studies."



89% of students have felt a strong sense of belonging to the CUC.

92% of students think they have been given a good amount of opportunities to interact with local students.



88% of students think that working in proximity to other students made it easier to feel motivated and supported in their studies.

Student Feedback

Could a potential employer have provided any support to you while you studied that would have made it easier for you to complete your degree? This may include things such as mentoring, scholarships, support with placements, work-integrated-learning opportunities or more.

I am excited to attend the discipline specific night and I hope to meet with professionals from Roma as it would be great to have someone to ask questions about the profession I am studying

All of the above.

All of the above. I think if the ministers of the town got beside the Theological students the experience wouldn't be so isolating and would provide a broader perspective.

Mentoring would be helpful.

Study leave and scholarships.

All of the above it's so hard to study and work especially if your worried about finances. And having to do placement and not being paid.

The opportunity is there for them to attend or assist.

How likely do you think it is that you will work in a regional area once you graduate (or prior to graduation if relevant)?

- 79% Very Likely
- 11% Somewhat likely
- 8% Neutral
- 2% Unlikely
- 0% Very Unlikely



How likely are you to recommend the CUC to others?



97% Very likely 3% Likely

Student Feedback

What are the best aspects of studying with the CUC?

Beautiful and friendly staff.

Less disruption, comfortable office chairs

Access to a quiet and clutter free environment. Access to technology and equipment that isn't available to me at home. Being able to study when I want and not just during standard 'business hours'

Opportunity to have that quiet space and alone time to focus or having that interaction and sense of belonging to a studying community. Also having food available for people is really good as sometimes you get in this headspace and then 5 hours go by and you've eaten nothing so to have it there even as an option is really really good!

everything, but mostly the help and support provided. I am not very technically savvy and both Bec and Kat are such a great support when I get stuck with something. nothing is ever any trouble for them.

A safe, quiet space to study.

The facilities in the study room (several monitors, big desk space, quiet area) and the coffee machine!

It's free.

The tidy spaces that are set up for study and enable students to focus.

The ability to have a space away from distractions.

The quiet and internet connection.

Great facilities, Bec and Kat and Dan do such a great job looking after the facilities and us students. It's a place for studying and you get a sense of belonging as there are others going through the same thing as you.

Accessibility, availability, extremely personable and helpful staff.

Quiet place to study.

Being able to have access to internet and resources to help with the study of uni and assessments.

The home feeling, the access to so many resources and being able to set yourself up.

Access to technology and staff.

Great learning environment, Bec and the team are lovely, great resources and snacks.

Being close to others that are also studying has been a massive motivator to continue with my studies.

The environment is super calming and supportive and really helps with remaining focused. I would not have been able to complete some assessments without the use of CUC.

Having private offices to study and complete exams.

The facility and the time that the Center is open to students

The fast internet, printing, offices for exams. I often study early in the morning, so it is an extra special touch you can easily get an apple and coffee at the CUC for breakfast.

What aspects of the CUC most need improvement?

Maybe some more study desks. The centre is getting very busy which is amazing!

Booking system improvement.

Having CUC open after 12am. I'd love to be able to study until 2am, for example.

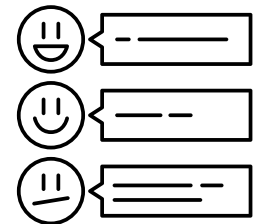
More availability of sessions from teaching staff

Perhaps, a gentle reminder to users of the facility, particularly the study area to be conscientious of keeping the noise levels low.

More technology and tools available to broaden the range of subjects available to study. eg, art supplies (digital and physical), electronic instruments (for music studies), computer tech (for computer studies).

Booking rooms to study in. Frustrating when there are these rooms available but they have been booked out but the person doesn't arrive. I think the booking system should only be for exams and meeting spaces where you need a quiet room.

Any further feedback you would like to share...



The staff members are very friendly and free print is great as I find ink cartridge unfordable. Thank you to all the sponsors

CUC provides a warm, friendly and quiet environment for me to concentrate on my studies. It has allowed me to balance work, family life and study commitments.

Bec and the whole team are amazing and made me feel welcomed at my time at the centre.

I know, 100%, that without the CUC being situated in Roma, I would not have attained the results I have if I studied and performed online "Zoom" from home. The assistance, surroundings and learning technology at Roma CUC are amazing.

A thanks to those involved, you have changed online university for regional students and we are so grateful.

I think CUC is invaluable, as someone who works full time and studies it gives me the space to get into the right headspace to work on my studies. Bec and the team are incredibly helpful and supportive.